

BRING THIS TO YOUR COUNSELOR MEETING

How to Request MRC

Veteran Readiness and Employment (Chapter 31)

Only your Vocational Rehabilitation Counselor can authorize MRC. You cannot enroll on your own and you cannot pay your way in. Your counselor writes it into your rehabilitation plan, and VA pays the provider directly. This page tells you exactly how to ask.

BEFORE THE MEETING

- Confirm you are found entitled to Chapter 31 benefits. If you have not applied, file **VA Form 28-1900** (Application for Veteran Readiness and Employment) at va.gov or through your VA Regional Office.
- Print the **MRC Provider Packet** and bring it with you. Your counselor needs clock hours, completion criteria, and payment details in writing before anything can be authorized.
- Write down, in one sentence, the specific thing that is getting in the way of you holding a job. Be concrete. That sentence is the whole conversation.

WHAT TO SAY

Say this in your own words. Do not read it off the page — but do not soften it either.

"I'd like to request a training program as part of my rehabilitation plan. It's called Mission-Ready Civilian, provided by EQGenix Institute LLC. Twelve weeks, thirty contact hours.

Here's why I'm asking for it. — [state your employment barrier in one sentence] — That's not a resume problem. It's the part that breaks down once I'm actually in the job.

This program works on exactly that: civilian role identity, staying steady under pressure without a chain of command, holding credibility without rank, and putting my experience in language a civilian employer understands.

I have the provider packet here. It has the clock hours, the completion criteria, the tuition, and the payment information. Can we look at whether it fits under my plan?"

NAMING YOUR BARRIER

This is the part that decides the outcome. Your counselor authorizes services that address a documented employment handicap — not programs a veteran happens to want. Say the barrier, not the program. Examples:

- *"I can do the work. I lose the room the second there's no rank and I don't know where I stand."*
- *"I've had three jobs in two years. I get hired and then I can't hold it."*
- *"I can't explain what I did in a way a civilian hiring manager understands, so it looks like I have no experience."*
- *"Without a mission and a chain of command I can't organize my own day, and it costs me the job."*

Use your own. One sentence. Concrete.

WHAT YOUR COUNSELOR WILL ASK

"Is this VA approved?"

No — and be straight about it. There is no program-level VA approval for services like this. VR&E services are authorized per veteran by the counselor under an individual plan. That is exactly what you are asking for.

“Why this instead of TAP or a resume workshop?”

Those cover the mechanics of job searching. The barrier is not finding the job — it is holding it. MRC works on the functional capacities the job requires after you are hired.

“What does it cost?”

Current tuition is in the provider packet, which the provider sends directly to your counselor. VA pays the provider — you pay nothing. Ask that all twelve weeks be authorized up front rather than phase by phase, so there is no gap partway through.

“What happens if you do not finish?”

Completion is competency-based, not attendance-based, and partial completion is documented and reported back to the counselor. Nothing about it is a black box.

DO NOT SAY

- Do not call it therapy, counseling, or treatment. It is training and skills development, and describing it wrong can get it declined.
- Do not say it will heal you, fix you, or cure anything. It builds capacity. That is the honest claim and it is the one that gets authorized.
- Do not promise the counselor an employment outcome. No one can guarantee that.

IF THE ANSWER IS YES

Ask your counselor to include MRC in your Individualized Rehabilitation Plan and to issue the authorization to EQGenix Institute LLC. Ask for the authorization number and give it to the provider. Then confirm the provider has your counselor's name, email, and phone.

If the answer is no, ask what would need to be different — a different track, a different framing, additional documentation. A no today is often a not-yet.

PROVIDER DETAILS

Your counselor may want to copy this down.

Program	Mission-Ready Civilian™ (MRC™)
Provider	EQGenix Institute LLC
Length	12 weeks, 12 modules, fixed sequence
Clock hours	30 contact hours — 24 group instruction, 6 individual coaching
Delivery	In person, live virtual, or hybrid
Cohort size	Capped at 15 participants
Tuition	Provided to your counselor in the provider packet. VA pays the provider directly.
Contact	MRC@eqgenix.com

MRC is training and skills development. It is not therapy, counseling, mental health treatment, crisis intervention, or medical care. MRC makes no guarantee of employment, placement, hiring, or salary. Authorization and funding are determined solely by your Vocational Rehabilitation Counselor. Veterans Crisis Line: 988, then Press 1. Mission-Ready Civilian™ is a trademark of EQGenix Inc., licensed to EQGenix Institute LLC. © 2026 EQGenix Institute LLC.